



DEPARTMENT OF HEALTH AND HUMAN SERVICES

OFFICE OF INSPECTOR GENERAL

WASHINGTON, DC 20201



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SUBJECT: Memorandum Report: *2023 Performance Data for the Senior Medicare Patrol Projects*, OEI-02-24-00260

This memorandum report presents performance data for the Senior Medicare Patrol (SMP) projects for 2023. The Office of Inspector General (OIG) has collected these data since 1997. In July 2010, the Administration on Aging, which is now part of the Administration for Community Living (ACL), requested that OIG continue to collect and report performance data for the SMP projects to support ACL's efforts to evaluate and improve its performance. OIG reports these performance data on an annual basis.

SUMMARY

The SMP projects receive grants from ACL to recruit and train retired professionals and other older adults and community members to prevent, detect, and report health care fraud, errors, and abuse. These SMP team members participate in outreach events to help educate Medicare and Medicaid beneficiaries on the same prevention, detection, and reporting techniques.

The coronavirus disease 2019 (COVID-19) pandemic continued to present challenges for the SMP projects that limited their in-person activities. During this period, the projects conducted virtual outreach and focused on increasing virtual program capacity. Where beneficiary and team member comfort and safety allowed, the projects conducted in-person outreach and education events. By the end of 2023, most SMP projects were

conducting both in-person activities and virtual events in response to beneficiary demand during this time. In 2023, the 54 projects:

- had 5,532 active team members;
- conducted 22,356 group outreach and education events; and
- had 270,348 individual interactions with, or on behalf of, a Medicare beneficiary.

The projects also had the following results:

- \$111,277,683 in expected Medicare recoveries that were attributable to the projects—the bulk of which stemmed from a single recovery involving a nurse practitioner who billed for genetic tests and durable medical equipment that patients did not need and telemedicine visits that never occurred;
- \$34,306 in cost avoidance on behalf of Medicare, Medicaid, beneficiaries, and others; and
- \$45,081 in total savings to beneficiaries and others.

We note that the projects may not be receiving full credit for recoveries, savings, and cost avoidance attributable to their work. It is not always possible to track referrals to Medicare contractors or to law enforcement from beneficiaries who have learned to detect fraud, waste, and abuse from the projects. In addition, the projects are unable to track the potentially substantial savings derived from a sentinel effect, whereby Medicare beneficiaries' scrutiny of their bills reduces fraud and errors.

Nonetheless, ACL needs to work with SMP projects to further focus on and document expected Medicare and Medicaid recoveries; additional Medicare and Medicaid recoveries; cost avoidance; and savings both to beneficiaries and to others to the extent possible.

BACKGROUND

There is 1 SMP project in each of the 50 States, the District of Columbia, Puerto Rico, Guam, and the U.S. Virgin Islands. In 2023, funding for the program totaled \$35.2 million in Health Care Fraud and Abuse Control Program (HCFAC) funding, including \$229,345 in carryover.¹ Of the \$35.2 million, \$3 million supported infrastructure, technical assistance, and other SMP program activities, and \$32.2 million went to SMP projects to help beneficiaries prevent, detect, and report Medicare fraud, errors, and abuse. In 2022, funding for the program totaled \$32 million.

¹ In 2022, a subset of the one-time HCFAC Wedge funding was used to conduct a competitive grant opportunity for SMP projects to receive an additional one-time grant of \$150,000 over 18 months to address diversity, equity, inclusion, and accessibility in their programs. Grants were awarded to the California, Hawaii, New York, North Dakota, and Massachusetts SMP projects. These grants were active for all of 2023.

Performance Measures

Since the beginning of the program, ACL has modified the performance measures in a number of ways. In 2007, the projects were required to begin measuring “cost avoidance”—the health care expenditures for which Medicare, Medicaid, a beneficiary, or another entity (e.g., a secondary health insurer or a pharmacy) was relieved of responsibility for payment as a result of the projects. In 2012, ACL expanded the performance measures for both Medicare and Medicaid recoveries to account for expected recoveries as well as actual recoveries. This accounting method is consistent with OIG’s accounting of its own recoveries.²

In 2015, ACL changed the other performance measures, with the goal of aligning them more closely with the SMP projects’ outcomes. Specifically, ACL reduced the number of performance measures from 21 to 10 by keeping the 5 measures pertaining to recoveries, savings, and cost avoidance and combining or redefining the 16 measures pertaining to volunteer and outreach activities, condensing those 16 into 5 new measures. In addition, ACL no longer requires the projects to report on the number of media airings and the ways they process complex issues. See Appendix F for a list of the current measures and their definitions.

In 2017, OIG added two new measures that capture additional expected recoveries from cases in which the SMP projects were minimally involved. These new measures—one for Medicare and the other for Medicaid—include actual and expected recoveries that resulted from SMP referrals that validated information in an existing investigation. In contrast, the original two measures on expected recoveries capture recoveries from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

This performance year, OIG also looked at the projects’ educational outreach activities related to four fraud alerts developed by the SMP program.

Tracking Systems

ACL maintains a reporting system—the SMP Information and Reporting System (SIRS)—for SMP projects to track and report activities and complaints. Although projects commonly resolve complaints on their own, they are expected to refer cases to an investigative agency when necessary. These referrals are also recorded in the system.

² As required by the Inspector General Act of 1978 (P.L. No. 95-452, enacted Oct. 12, 1978), as amended, OIG reports semiannually to the Secretary of Health and Human Services and to Congress on the activities of the office. In the semiannual report, OIG reports expected recoveries. See the most recent semiannual report at <https://oig.hhs.gov/reports-and-publications/semiannual/index.asp>.

METHODOLOGY

We based our review on data reported for 2023 in SIRS by 54 SMP projects. In this report, we provide the first 8 years of data for five measures. For these five measures, we reviewed the data for any discrepancies (e.g., if a project reported holding no events but reported a number of people who attended events). For the measures on recoveries, savings, and cost avoidance, we reviewed the projects' documentation in the same manner as in the past. Specifically, we reviewed documentation for expected recoveries and additional expected recoveries of funds for the Medicare and Medicaid programs; documentation for project-attributable savings to beneficiaries and others; and documentation for cost avoidance. We provide the results for all 12 performance measures in detail in the appendices.

Standards

We conducted this study in accordance with the *Quality Standards for Inspection and Evaluation* issued by the Council of the Inspectors General on Integrity and Efficiency.

RESULTS

Results for 2023

The COVID-19 pandemic continued to present challenges for the SMP projects that limited their in-person activities. During this period, the projects conducted virtual outreach and focused on increasing virtual program capacity where limitations were identified. Where beneficiary and team member comfort and safety allowed, the projects conducted in-person outreach and education events. By the end of 2023, most SMP projects were conducting both in-person activities and virtual events in response to beneficiary demand during this time.

In 2023, the 54 SMP projects had a total of 5,532 active team members who conducted a total of 22,356 group outreach and education events, reaching an estimated 1,244,697 people. In addition, the projects had 270,348 individual interactions with, or on behalf of, a Medicare beneficiary.

For 2023, the SMP projects reported \$111,277,683 in expected Medicare recoveries. Nearly all of these recoveries came from one project that identified a nurse practitioner who billed for genetic tests and durable medical equipment that patients did not need and telemedicine visits that never occurred. This provider was ordered to pay nearly \$111.3 million in restitution. In addition, cost avoidance in 2023 totaled \$34,306, while savings to beneficiaries and others totaled \$45,081 for all SMP projects.

In addition, the SMP program released a consumer fraud alert on Medicaid renewal in 2023.³ This fraud alert advises that beneficiaries should not confirm their Medicare or Medicaid numbers to anyone calling them over the phone. The alert also advises beneficiaries to make sure that their contact information is correct with Medicaid. In 2023, the SMP projects conducted 781 group education events covering Medicaid renewal issues, reaching a total of 48,687 people. In addition, the projects conducted 191 instances of media outreach on this topic, reaching 28.1 million people.

The SMP program also continued its educational outreach on fraud schemes involving COVID-19 in 2023. Its fraud alert on COVID-19 advises beneficiaries to be suspicious of anyone going door to door offering free COVID-19 testing, supplies, treatments, or vaccines.⁴ The alert also advises beneficiaries to be cautious about sharing their personal information, including their Medicare identification number, Social Security number, or other personal information, because this information can be used in fraud schemes. In 2023, the SMP projects conducted 679 group education events covering COVID-19 fraud issues, reaching a total of 38,159 people. In addition, they conducted 225 instances of media outreach on this topic, reaching 29.6 million people.

In addition, the SMP program continued its educational outreach on fraud schemes involving genetic testing. Its fraud alert on genetic testing advises beneficiaries to be suspicious of strangers who offer free genetic tests.⁵ The alert also cautions beneficiaries about sharing personal information that can be used fraudulently. In 2023, the SMP projects conducted 541 group education events covering genetic testing fraud issues; these events reached 26,882 people. In addition, they conducted 130 instances of media outreach on this topic, reaching 25.2 million people.

Additionally, the SMP program continued its educational outreach on fraud schemes involving hospice. The alert warns beneficiaries about potential fraud schemes that involve unsolicited marketing tactics to enroll beneficiaries in hospice services.⁶ It advises beneficiaries to be sure that their doctor has assessed their condition and certified that they are terminally ill and expected to live 6 months or less. The alert also advises beneficiaries never to accept gifts in

³ See SMP, *SMP Consumer Fraud Alert: Medicaid Renewal*. Accessed at <https://smpresource.org/medicare-fraud/smp-consumer-fraud-alerts/medicaid-renewal/> on May 1, 2024.

⁴ See SMP, *SMP Consumer Fraud Alert: COVID-19*. Accessed at <https://smpresource.org/medicare-fraud/smp-consumer-fraud-alerts/smp-consumer-fraud-alert-covid-19/> on May 1, 2024.

⁵ See SMP, *SMP Consumer Fraud Alert: Genetic Testing*. Accessed at <https://smpresource.org/medicare-fraud/smp-consumer-fraud-alerts/smp-consumer-fraud-alert-genetic-testing/> on May 1, 2024. The SMP fraud alert references a corresponding OIG fraud alert. See OIG, *Fraud Alert: Genetic Testing Scam*. Accessed at <https://oig.hhs.gov/fraud/consumer-alerts/fraud-alert-genetic-testing-scam/> on May 1, 2024.

⁶ See SMP, *SMP Consumer Fraud Alert: Hospice*. Accessed at <https://smpresource.org/medicare-fraud/smp-consumer-fraud-alerts/smp-consumer-fraud-alert-hospice/> on May 1, 2024.

return for hospice services and to be wary of “too-good-to-be-true” offers. In 2023, the SMP projects conducted 364 group education events covering hospice fraud issues, reaching a total of 19,703 people. In addition, the projects conducted 129 instances of media outreach on this topic, reaching 25.2 million people.

In comparison to 2022, the projects reported a 10-percent increase in the number of individual interactions in 2023 (270,348, up from 246,722). The number of group outreach and education events increased by 22 percent (22,356, up from 18,274), and the number of people reached through these channels increased by 24 percent (to 1,244,697, up from 1,000,240). The projects also reported higher amounts for expected Medicare recoveries (\$111,277,683, up from \$153,812) as well as cost avoidance (\$34,306, up from \$31,122).

Results Since 1997

Since the program’s inception 27 years ago, the SMP projects have reported performance data on key measures, including Medicare and Medicaid recoveries; savings to beneficiaries and others; and cost avoidance on behalf of Medicare, Medicaid, beneficiaries, and others. In total, expected recoveries to Medicare and Medicaid attributable to the projects from 1997 through 2023 were \$252.8 million.⁷ Most of the recoveries resulted from one project’s involvement in adjustments to Medicaid claims for individuals entitled to both Medicare and Medicaid and from another project’s involvement in a fraudulent Medicare billing case in which a provider billed for genetic tests and durable medical equipment that patients did not need and telemedicine visits that never occurred, described earlier in this memorandum report.⁸ Total savings to beneficiaries and others were approximately \$7.3 million. Total cost avoidance on behalf of Medicare, Medicaid, beneficiaries, and others was \$10.3 million.

Other SMP Activities

As part of a partnership with OIG, the SMP program identifies potential fraud schemes. The SMP program provides OIG with reports, referred to as Special Notifications, intended to provide timely information on emerging fraud schemes that have been identified by the SMP projects. In 2023, the SMP program provided 26 Special Notifications to OIG. These notifications focused on fraud schemes involving COVID-19, remote patient monitoring, urinary catheters, continuous glucose monitors, internal employee complaints, unsolicited annual wellness visits, fraudulent disenrollment, and other concerning trends.

⁷ Prior to 2007, OIG reviewed documentation on savings to Medicare only and included self-reported data on savings to Medicaid, beneficiaries, and other entities. In addition, prior to 2012, the projects reported actual recoveries only.

⁸ The project with involvement in adjustments to Medicaid claims for individuals entitled to both Medicare and Medicaid reported these savings between 2001 and 2003.

CONCLUSION

The SMP projects receive grants from ACL to recruit and train retired professionals and other older adults and community members to recognize and report instances or patterns of health care fraud.

In 2023, the SMP projects had a total of 5,532 active team members who conducted a total of 22,356 group outreach and education events, reaching an estimated 1,244,697 people. Results attributable to the SMP projects' efforts included \$111,277,683 in expected Medicare recoveries—the bulk of which stemmed from a single recovery involving a nurse practitioner who billed for genetic tests and durable medical equipment that patients did not need and telemedicine visits that never occurred; \$34,306 in cost avoidance; and \$45,081 in savings to beneficiaries and others. In comparison to 2022, these projects reported a higher amount for Medicare recoveries.

We note that the projects may not be receiving full credit for recoveries, savings, and cost avoidance attributable to their work. It is not always possible to track referrals to Medicare contractors or law enforcement from beneficiaries who have learned to detect fraud, waste, and abuse from the projects. In addition, the projects are unable to track the potentially substantial savings derived from a sentinel effect, whereby Medicare beneficiaries' scrutiny of their bills reduces fraud and errors.

Nonetheless, ACL needs to work with SMP projects to further focus on and document expected Medicare and Medicaid recoveries; additional Medicare and Medicaid recoveries; cost avoidance; and savings both to beneficiaries and to others to the extent possible.

As agreed, we will continue to monitor the projects and will provide ACL with annual summary reports of performance data. This memorandum report is being issued directly in final form because it contains no recommendations. If you have comments or questions about this memorandum report, please provide them within 60 days. Your staff may contact Kristen Calille at (972) 626-4853 or Kristen.Calille@oig.hhs.gov. Please refer to report number OEI-02-24-00260 in all correspondence.

cc:

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Results for Performance Measures for the Senior Medicare Patrol Projects

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APPENDIX A

Summary of Overall Performance of Projects in 2023*

Performance measures	Total for 2023
Total number of active SMP team members	5,532
Total number of SMP team member hours	532,411
Number of group outreach and education events	22,356
Estimated number of people reached through group outreach and education events	1,244,697
Number of individual interactions with, or on behalf of, a Medicare beneficiary	270,348
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$34,306
Expected Medicare recoveries attributable to the projects	\$111,277,683
Additional expected Medicare recoveries attributable to the projects**	\$0
Expected Medicaid recoveries attributable to the projects	\$0
Additional expected Medicaid recoveries attributable to the projects**	\$0
Savings to beneficiaries attributable to the projects	\$43,524
Other savings attributable to the projects (e.g., savings to supplemental insurance)	\$1,556
Total savings attributable to the projects***	\$111,322,764

* The totals in this table have been rounded.

** Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

*** Total savings include expected Medicare recoveries, expected Medicaid recoveries, and savings to the beneficiaries and others.

APPENDIX B

Summary of Performance on Recoveries, Savings, and Cost Avoidance, Since 1997

Performance measures	Total since 1997
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others*	\$10,260,700
Expected Medicare recoveries attributable to the projects**	\$157,948,438
Additional expected Medicare recoveries attributable to the projects***	\$65,113,359
Expected Medicaid recoveries attributable to the projects**	\$94,818,031
Additional expected Medicaid recoveries attributable to the projects***	\$1,789,200
Savings to beneficiaries attributable to the projects	\$3,866,994
Other savings attributable to the projects (e.g., savings to supplemental insurance)	\$3,476,508
Total savings attributable to the projects****	\$260,109,970

* This performance measure has been reported since 2007.

** This performance measure was changed in 2012 to include both actual recoveries and expected recoveries.

*** Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations. This performance measure was reported for the first time in 2018.

**** Total savings include expected Medicare recoveries, expected Medicaid recoveries, and savings to the beneficiaries and others.

APPENDIX C

Summary of Performance on SMP Activities, 2016–2023

Performance measures*	Total: 2016–2023
Total number of active SMP team members	48,029
Total number of SMP team member hours	3,782,328
Number of group outreach and education events	170,887
Estimated number of people reached through group outreach and education events	9,919,889
Number of individual interactions with, or on behalf of, a Medicare beneficiary	2,026,827

* These measures were introduced beginning with the data for 2016 and cannot be compared to the measures for data prior to 2016, which are listed in Appendix B of the OIG report *2016 Performance Data for the Senior Medicare Patrol Projects* (OEI-02-17-00220).

APPENDIX D

Results for 2023, by Performance Measure

The following tables provide the results by performance measure and by State for the SMP projects.

Note: Because of rounding, the totals listed in Appendix A may not match the sums of the corresponding individual figures listed in Appendix D.

Total Number of Active SMP Team Members

Total for 2023		Total for 2023	
Alabama	172	Montana	62
Alaska	43	Nebraska	147
Arizona	73	Nevada	102
Arkansas	55	New Hampshire	42
California	472	New Jersey	23
Colorado	86	New Mexico	13
Connecticut	60	New York	86
Delaware	9	North Carolina	265
District of Columbia	42	North Dakota	85
Florida	313	Ohio	41
Georgia	23	Oklahoma	28
Guam	3	Oregon	112
Hawaii	71	Pennsylvania	34
Idaho	31	Puerto Rico	7
Illinois	41	Rhode Island	44
Indiana	74	South Carolina	23
Iowa	341	South Dakota	29
Kansas	371	Tennessee	200
Kentucky	97	Texas	255
Louisiana	24	U.S. Virgin Islands	6
Maine	61	Utah	95
Maryland	67	Vermont	10
Massachusetts	39	Virginia	149
Michigan	690	Washington	75
Minnesota	22	West Virginia	57
Mississippi	29	Wisconsin	22
Missouri	135	Wyoming	76

Total Number of SMP Team Member Hours

Total for 2023		Total for 2023	
Alabama	11,258	Montana	4,165
Alaska	6,844	Nebraska	7,536
Arizona	16,621	Nevada	34,333
Arkansas	2,737	New Hampshire	5,184
California	44,119	New Jersey	4,634
Colorado	9,983	New Mexico	2,869
Connecticut	5,798	New York	16,580
Delaware	8,148	North Carolina	18,424
District of Columbia	4,945	North Dakota	4,145
Florida	24,926	Ohio	9,185
Georgia	11,646	Oklahoma	4,374
Guam	168	Oregon	5,902
Hawaii	7,216	Pennsylvania	13,413
Idaho	4,391	Puerto Rico	3,632
Illinois	7,371	Rhode Island	4,309
Indiana	8,183	South Carolina	8,863
Iowa	25,775	South Dakota	13,683
Kansas	5,905	Tennessee	10,788
Kentucky	14,680	Texas	21,977
Louisiana	7,686	U.S. Virgin Islands	2,245
Maine	9,948	Utah	9,585
Maryland	7,071	Vermont	4,433
Massachusetts	7,076	Virginia	16,895
Michigan	17,130	Washington	4,822
Minnesota	129	West Virginia	5,814
Mississippi	6,310	Wisconsin	6,222
Missouri	5,256	Wyoming	7,077

Number of Group Outreach and Education Events

Total for 2023		Total for 2023	
Alabama	991	Montana	326
Alaska	126	Nebraska	341
Arizona	171	Nevada	813
Arkansas	235	New Hampshire	171
California	2,338	New Jersey	216
Colorado	169	New Mexico	226
Connecticut	195	New York	543
Delaware	200	North Carolina	866
District of Columbia	140	North Dakota	108
Florida	1,635	Ohio	470
Georgia	405	Oklahoma	174
Guam	30	Oregon	307
Hawaii	150	Pennsylvania	149
Idaho	86	Puerto Rico	62
Illinois	313	Rhode Island	155
Indiana	581	South Carolina	453
Iowa	453	South Dakota	78
Kansas	284	Tennessee	721
Kentucky	501	Texas	1,531
Louisiana	307	U.S. Virgin Islands	29
Maine	246	Utah	804
Maryland	372	Vermont	114
Massachusetts	128	Virginia	508
Michigan	585	Washington	474
Minnesota	94	West Virginia	528
Mississippi	189	Wisconsin	99
Missouri	1,118	Wyoming	48

Estimated Number of People Reached Through Group Outreach and Education Events

Total for 2023		Total for 2023	
Alabama	47,882	Montana	14,917
Alaska	10,945	Nebraska	11,833
Arizona	15,324	Nevada	30,202
Arkansas	4,999	New Hampshire	3,516
California	111,642	New Jersey	5,518
Colorado	9,152	New Mexico	16,208
Connecticut	11,918	New York	28,596
Delaware	4,898	North Carolina	116,370
District of Columbia	3,230	North Dakota	3,545
Florida	40,446	Ohio	35,100
Georgia	64,141	Oklahoma	17,112
Guam	1,499	Oregon	14,243
Hawaii	13,087	Pennsylvania	4,446
Idaho	2,433	Puerto Rico	4,943
Illinois	13,230	Rhode Island	17,027
Indiana	33,831	South Carolina	28,689
Iowa	5,792	South Dakota	10,780
Kansas	7,716	Tennessee	86,244
Kentucky	12,753	Texas	65,301
Louisiana	47,529	U.S. Virgin Islands	2,143
Maine	5,606	Utah	39,316
Maryland	16,665	Vermont	2,438
Massachusetts	3,513	Virginia	22,880
Michigan	31,949	Washington	15,446
Minnesota	1,118	West Virginia	21,579
Mississippi	39,368	Wisconsin	6,179
Missouri	57,761	Wyoming	1,699

Number of Individual Interactions With, or on Behalf of, a Medicare Beneficiary

Total for 2023		Total for 2023	
Alabama	23,139	Montana	2,090
Alaska	642	Nebraska	10,846
Arizona	7,277	Nevada	7,232
Arkansas	652	New Hampshire	2,338
California	48,624	New Jersey	128
Colorado	6,432	New Mexico	787
Connecticut	375	New York	2,770
Delaware	146	North Carolina	12,729
District of Columbia	64	North Dakota	145
Florida	26,234	Ohio	258
Georgia	398	Oklahoma	1,278
Guam	334	Oregon	4,748
Hawaii	418	Pennsylvania	132
Idaho	844	Puerto Rico	0
Illinois	549	Rhode Island	3,545
Indiana	1,843	South Carolina	3,625
Iowa	23,184	South Dakota	1,354
Kansas	5,551	Tennessee	15,892
Kentucky	593	Texas	5,345
Louisiana	169	U.S. Virgin Islands	71
Maine	3,327	Utah	8,183
Maryland	6,258	Vermont	75
Massachusetts	214	Virginia	14,238
Michigan	2,962	Washington	3,136
Minnesota	3	West Virginia	4,230
Mississippi	236	Wisconsin	265
Missouri	392	Wyoming	4,048

Cost Avoidance on Behalf of Medicare, Medicaid, Beneficiaries, or Others

Total for 2023		Total for 2023	
Alabama	\$0	Montana	\$6,860
Alaska	\$0	Nebraska	\$0
Arizona	\$0	Nevada	\$1,263
Arkansas	\$114	New Hampshire	\$0
California	\$0	New Jersey	\$0
Colorado	\$0	New Mexico	\$0
Connecticut	\$0	New York	\$505
Delaware	\$0	North Carolina	\$0
District of Columbia	\$0	North Dakota	\$285
Florida	\$5,641	Ohio	\$0
Georgia	\$0	Oklahoma	\$0
Guam	\$0	Oregon	\$0
Hawaii	\$0	Pennsylvania	\$1,820
Idaho	\$0	Puerto Rico	\$0
Illinois	\$0	Rhode Island	\$0
Indiana	\$0	South Carolina	\$0
Iowa	\$2,014	South Dakota	\$0
Kansas	\$0	Tennessee	\$0
Kentucky	\$219	Texas	\$0
Louisiana	\$0	U.S. Virgin Islands	\$0
Maine	\$0	Utah	\$6,813
Maryland	\$0	Vermont	\$0
Massachusetts	\$3,062	Virginia	\$0
Michigan	\$0	Washington	\$0
Minnesota	\$0	West Virginia	\$0
Mississippi	\$0	Wisconsin	\$0
Missouri	\$0	Wyoming	\$5,711

Expected Medicare Recoveries Attributable to the Projects

Total for 2023		Total for 2023	
Alabama	\$0	Montana	\$0
Alaska	\$0	Nebraska	\$0
Arizona	\$0	Nevada	\$0
Arkansas	\$1,045	New Hampshire	\$0
California	\$0	New Jersey	\$0
Colorado	\$0	New Mexico	\$0
Connecticut	\$0	New York	\$2,667
Delaware	\$0	North Carolina	\$0
District of Columbia	\$0	North Dakota	\$463
Florida	\$886	Ohio	\$0
Georgia	\$0	Oklahoma	\$0
Guam	\$0	Oregon	\$0
Hawaii	\$0	Pennsylvania	\$0
Idaho	\$0	Puerto Rico	\$0
Illinois	\$0	Rhode Island	\$0
Indiana	\$924	South Carolina	\$0
Iowa	\$1,308	South Dakota	\$0
Kansas	\$0	Tennessee	\$0
Kentucky	\$1,039	Texas	\$0
Louisiana	\$111,261,526	U.S. Virgin Islands	\$0
Maine	\$0	Utah	\$0
Maryland	\$0	Vermont	\$0
Massachusetts	\$2,895	Virginia	\$0
Michigan	\$0	Washington	\$0
Minnesota	\$0	West Virginia	\$0
Mississippi	\$0	Wisconsin	\$0
Missouri	\$0	Wyoming	\$4,930

Additional Expected Medicare Recoveries Attributable to the Projects*

Total for 2023		Total for 2023	
Alabama	\$0	Montana	\$0
Alaska	\$0	Nebraska	\$0
Arizona	\$0	Nevada	\$0
Arkansas	\$0	New Hampshire	\$0
California	\$0	New Jersey	\$0
Colorado	\$0	New Mexico	\$0
Connecticut	\$0	New York	\$0
Delaware	\$0	North Carolina	\$0
District of Columbia	\$0	North Dakota	\$0
Florida	\$0	Ohio	\$0
Georgia	\$0	Oklahoma	\$0
Guam	\$0	Oregon	\$0
Hawaii	\$0	Pennsylvania	\$0
Idaho	\$0	Puerto Rico	\$0
Illinois	\$0	Rhode Island	\$0
Indiana	\$0	South Carolina	\$0
Iowa	\$0	South Dakota	\$0
Kansas	\$0	Tennessee	\$0
Kentucky	\$0	Texas	\$0
Louisiana	\$0	U.S. Virgin Islands	\$0
Maine	\$0	Utah	\$0
Maryland	\$0	Vermont	\$0
Massachusetts	\$0	Virginia	\$0
Michigan	\$0	Washington	\$0
Minnesota	\$0	West Virginia	\$0
Mississippi	\$0	Wisconsin	\$0
Missouri	\$0	Wyoming	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Expected Medicaid Recoveries Attributable to the Projects

Total for 2023		Total for 2023	
Alabama	\$0	Montana	\$0
Alaska	\$0	Nebraska	\$0
Arizona	\$0	Nevada	\$0
Arkansas	\$0	New Hampshire	\$0
California	\$0	New Jersey	\$0
Colorado	\$0	New Mexico	\$0
Connecticut	\$0	New York	\$0
Delaware	\$0	North Carolina	\$0
District of Columbia	\$0	North Dakota	\$0
Florida	\$0	Ohio	\$0
Georgia	\$0	Oklahoma	\$0
Guam	\$0	Oregon	\$0
Hawaii	\$0	Pennsylvania	\$0
Idaho	\$0	Puerto Rico	\$0
Illinois	\$0	Rhode Island	\$0
Indiana	\$0	South Carolina	\$0
Iowa	\$0	South Dakota	\$0
Kansas	\$0	Tennessee	\$0
Kentucky	\$0	Texas	\$0
Louisiana	\$0	U.S. Virgin Islands	\$0
Maine	\$0	Utah	\$0
Maryland	\$0	Vermont	\$0
Massachusetts	\$0	Virginia	\$0
Michigan	\$0	Washington	\$0
Minnesota	\$0	West Virginia	\$0
Mississippi	\$0	Wisconsin	\$0
Missouri	\$0	Wyoming	\$0

Additional Expected Medicaid Recoveries Attributable to the Projects*

Total for 2023		Total for 2023	
Alabama	\$0	Montana	\$0
Alaska	\$0	Nebraska	\$0
Arizona	\$0	Nevada	\$0
Arkansas	\$0	New Hampshire	\$0
California	\$0	New Jersey	\$0
Colorado	\$0	New Mexico	\$0
Connecticut	\$0	New York	\$0
Delaware	\$0	North Carolina	\$0
District of Columbia	\$0	North Dakota	\$0
Florida	\$0	Ohio	\$0
Georgia	\$0	Oklahoma	\$0
Guam	\$0	Oregon	\$0
Hawaii	\$0	Pennsylvania	\$0
Idaho	\$0	Puerto Rico	\$0
Illinois	\$0	Rhode Island	\$0
Indiana	\$0	South Carolina	\$0
Iowa	\$0	South Dakota	\$0
Kansas	\$0	Tennessee	\$0
Kentucky	\$0	Texas	\$0
Louisiana	\$0	U.S. Virgin Islands	\$0
Maine	\$0	Utah	\$0
Maryland	\$0	Vermont	\$0
Massachusetts	\$0	Virginia	\$0
Michigan	\$0	Washington	\$0
Minnesota	\$0	West Virginia	\$0
Mississippi	\$0	Wisconsin	\$0
Missouri	\$0	Wyoming	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Savings to Beneficiaries Attributable to the Projects

Total for 2023		Total for 2023	
Alabama	\$0	Montana	\$0
Alaska	\$129	Nebraska	\$0
Arizona	\$0	Nevada	\$0
Arkansas	\$0	New Hampshire	\$1,151
California	\$0	New Jersey	\$1,398
Colorado	\$0	New Mexico	\$220
Connecticut	\$0	New York	\$29,887
Delaware	\$0	North Carolina	\$0
District of Columbia	\$0	North Dakota	\$603
Florida	\$214	Ohio	\$0
Georgia	\$0	Oklahoma	\$0
Guam	\$0	Oregon	\$552
Hawaii	\$1,110	Pennsylvania	\$1,170
Idaho	\$0	Puerto Rico	\$0
Illinois	\$0	Rhode Island	\$0
Indiana	\$38	South Carolina	\$0
Iowa	\$85	South Dakota	\$0
Kansas	\$0	Tennessee	\$3,000
Kentucky	\$0	Texas	\$0
Louisiana	\$0	U.S. Virgin Islands	\$0
Maine	\$0	Utah	\$0
Maryland	\$0	Vermont	\$0
Massachusetts	\$2,226	Virginia	\$0
Michigan	\$0	Washington	\$0
Minnesota	\$0	West Virginia	\$0
Mississippi	\$0	Wisconsin	\$0
Missouri	\$0	Wyoming	\$1,741

Other Savings Attributable to the Projects (e.g., Savings to Supplemental Insurance)

Total for 2023		Total for 2023	
Alabama	\$0	Montana	\$0
Alaska	\$0	Nebraska	\$0
Arizona	\$0	Nevada	\$0
Arkansas	\$0	New Hampshire	\$0
California	\$0	New Jersey	\$0
Colorado	\$0	New Mexico	\$0
Connecticut	\$0	New York	\$1,408
Delaware	\$0	North Carolina	\$0
District of Columbia	\$0	North Dakota	\$0
Florida	\$0	Ohio	\$0
Georgia	\$0	Oklahoma	\$0
Guam	\$0	Oregon	\$0
Hawaii	\$0	Pennsylvania	\$0
Idaho	\$0	Puerto Rico	\$0
Illinois	\$0	Rhode Island	\$0
Indiana	\$0	South Carolina	\$0
Iowa	\$0	South Dakota	\$0
Kansas	\$0	Tennessee	\$0
Kentucky	\$148	Texas	\$0
Louisiana	\$0	U.S. Virgin Islands	\$0
Maine	\$0	Utah	\$0
Maryland	\$0	Vermont	\$0
Massachusetts	\$0	Virginia	\$0
Michigan	\$0	Washington	\$0
Minnesota	\$0	West Virginia	\$0
Mississippi	\$0	Wisconsin	\$0
Missouri	\$0	Wyoming	\$0

APPENDIX E

Results for 2023, by Project

The following tables provide the results for each performance measure for each of the 54 SMP projects in 2023. The tables also include the grant total for 2023 for each project. In addition, the measure for total savings includes expected Medicare recoveries, expected Medicaid recoveries, and savings to the beneficiaries and others.

Note: Because of rounding, the totals listed in Appendix A may not match the sums of the corresponding individual figures listed in Appendix E.

Alabama – Alabama Department of Senior Services

Performance measures	Total for 2023
Total number of active SMP team members	172
Total number of SMP team member hours	11,258
Number of group outreach and education events	991
Estimated number of people reached through group outreach and education events	47,882
Number of individual interactions with, or on behalf of, a Medicare beneficiary	23,139
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$585,601

Alaska – Alaska Department of Health and Social Services

Performance measures	Total for 2023
Total number of active SMP team members	43
Total number of SMP team member hours	6,844
Number of group outreach and education events	126
Estimated number of people reached through group outreach and education events	10,945
Number of individual interactions with, or on behalf of, a Medicare beneficiary	642
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$129
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$129

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$269,068

Arizona – Arizona Department of Economic Security

Performance measures	Total for 2023
Total number of active SMP team members	73
Total number of SMP team member hours	16,621
Number of group outreach and education events	171
Estimated number of people reached through group outreach and education events	15,324
Number of individual interactions with, or on behalf of, a Medicare beneficiary	7,277
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$630,007

Arkansas – Arkansas Insurance Department

Performance measures	Total for 2023
Total number of active SMP team members	55
Total number of SMP team member hours	2,737
Number of group outreach and education events	235
Estimated number of people reached through group outreach and education events	4,999
Number of individual interactions with, or on behalf of, a Medicare beneficiary	652
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$114
Expected Medicare recoveries attributable to the project	\$1,045
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$1,045

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$497,969

California – California Health Advocates

Performance measures	Total for 2023
Total number of active SMP team members	472
Total number of SMP team member hours	44,119
Number of group outreach and education events	2,338
Estimated number of people reached through group outreach and education events	111,642
Number of individual interactions with, or on behalf of, a Medicare beneficiary	48,624
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$2,117,839

Colorado – Colorado Department of Regulatory Agencies

Performance measures	Total for 2023
Total number of active SMP team members	86
Total number of SMP team member hours	9,983
Number of group outreach and education events	169
Estimated number of people reached through group outreach and education events	9,152
Number of individual interactions with, or on behalf of, a Medicare beneficiary	6,432
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$513,243

Connecticut – Department of Aging and Disability Services

Performance measures	Total for 2023
Total number of active SMP team members	60
Total number of SMP team member hours	5,798
Number of group outreach and education events	195
Estimated number of people reached through group outreach and education events	11,918
Number of individual interactions with, or on behalf of, a Medicare beneficiary	375
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$427,985

Delaware – Delaware Department of Health and Social Services

Performance measures	Total for 2023
Total number of active SMP team members	9
Total number of SMP team member hours	8,148
Number of group outreach and education events	200
Estimated number of people reached through group outreach and education events	4,898
Number of individual interactions with, or on behalf of, a Medicare beneficiary	146
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$291,703

District of Columbia – Legal Counsel for the Elderly

Performance measures	Total for 2023
Total number of active SMP team members	42
Total number of SMP team member hours	4,945
Number of group outreach and education events	140
Estimated number of people reached through group outreach and education events	3,230
Number of individual interactions with, or on behalf of, a Medicare beneficiary	64
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$256,988

Florida – Florida Department of Elder Affairs

Performance measures	Total for 2023
Total number of active SMP team members	313
Total number of SMP team member hours	24,926
Number of group outreach and education events	1,635
Estimated number of people reached through group outreach and education events	40,446
Number of individual interactions with, or on behalf of, a Medicare beneficiary	26,234
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$5,641
Expected Medicare recoveries attributable to the project	\$886
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$214
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$1,100

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$1,610,893

Georgia – AdviseWell, Inc.

Performance measures	Total for 2023
Total number of active SMP team members	23
Total number of SMP team member hours	11,646
Number of group outreach and education events	405
Estimated number of people reached through group outreach and education events	64,141
Number of individual interactions with, or on behalf of, a Medicare beneficiary	398
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$806,420

Guam – Guam Department of Public Health & Social Services

Performance measures	Total for 2023
Total number of active SMP team members	3
Total number of SMP team member hours	168
Number of group outreach and education events	30
Estimated number of people reached through group outreach and education events	1,499
Number of individual interactions with, or on behalf of, a Medicare beneficiary	334
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$100,493

Hawaii – Hawaii State Department of Health

Performance measures	Total for 2023
Total number of active SMP team members	71
Total number of SMP team member hours	7,216
Number of group outreach and education events	150
Estimated number of people reached through group outreach and education events	13,087
Number of individual interactions with, or on behalf of, a Medicare beneficiary	418
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$1,110
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$1,110

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$321,763

Idaho – Idaho Commission on Aging

Performance measures	Total for 2023
Total number of active SMP team members	31
Total number of SMP team member hours	4,391
Number of group outreach and education events	86
Estimated number of people reached through group outreach and education events	2,433
Number of individual interactions with, or on behalf of, a Medicare beneficiary	844
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$359,572

Illinois – AgeOptions Inc.

Performance measures	Total for 2023
Total number of active SMP team members	41
Total number of SMP team member hours	7,371
Number of group outreach and education events	313
Estimated number of people reached through group outreach and education events	13,230
Number of individual interactions with, or on behalf of, a Medicare beneficiary	549
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$909,622

Indiana – Indiana Association of Area Agencies on Aging

Performance measures	Total for 2023
Total number of active SMP team members	74
Total number of SMP team member hours	8,183
Number of group outreach and education events	581
Estimated number of people reached through group outreach and education events	33,831
Number of individual interactions with, or on behalf of, a Medicare beneficiary	1,843
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$924
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$38
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$963

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$646,897

Iowa – Iowa Department of Commerce

Performance measures	Total for 2023
Total number of active SMP team members	341
Total number of SMP team member hours	25,775
Number of group outreach and education events	453
Estimated number of people reached through group outreach and education events	5,792
Number of individual interactions with, or on behalf of, a Medicare beneficiary	23,184
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$2,014
Expected Medicare recoveries attributable to the project	\$1,308
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$85
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$1,393

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$501,435

Kansas – Kansas Department for Aging and Disability Services

Performance measures	Total for 2023
Total number of active SMP team members	371
Total number of SMP team member hours	5,905
Number of group outreach and education events	284
Estimated number of people reached through group outreach and education events	7,716
Number of individual interactions with, or on behalf of, a Medicare beneficiary	5,551
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$430,749

Kentucky – Louisville-Jefferson County Metro Government

Performance measures	Total for 2023
Total number of active SMP team members	97
Total number of SMP team member hours	14,680
Number of group outreach and education events	501
Estimated number of people reached through group outreach and education events	12,753
Number of individual interactions with, or on behalf of, a Medicare beneficiary	593
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$219
Expected Medicare recoveries attributable to the project	\$1,039
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$148
Total savings attributable to the project	\$1,187

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$638,603

Louisiana – AdviseWell, Inc.

Performance measures	Total for 2023
Total number of active SMP team members	24
Total number of SMP team member hours	7,686
Number of group outreach and education events	307
Estimated number of people reached through group outreach and education events	47,529
Number of individual interactions with, or on behalf of, a Medicare beneficiary	169
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$111,261,526
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$111,261,526

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$509,005

Maine – Maine Department of Health and Human Services

Performance measures	Total for 2023
Total number of active SMP team members	61
Total number of SMP team member hours	9,948
Number of group outreach and education events	246
Estimated number of people reached through group outreach and education events	5,606
Number of individual interactions with, or on behalf of, a Medicare beneficiary	3,327
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$377,471

Maryland – Maryland Department of Aging

Performance measures	Total for 2023
Total number of active SMP team members	67
Total number of SMP team member hours	7,071
Number of group outreach and education events	372
Estimated number of people reached through group outreach and education events	16,665
Number of individual interactions with, or on behalf of, a Medicare beneficiary	6,258
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$529,894

Massachusetts – Elder Services of the Merrimack Valley, Inc.

Performance measures	Total for 2023
Total number of active SMP team members	39
Total number of SMP team member hours	7,076
Number of group outreach and education events	128
Estimated number of people reached through group outreach and education events	3,513
Number of individual interactions with, or on behalf of, a Medicare beneficiary	214
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$3,062
Expected Medicare recoveries attributable to the project	\$2,895
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$2,226
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$5,121

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$619,901

Michigan – MMAP, Inc.

Performance measures	Total for 2023
Total number of active SMP team members	690
Total number of SMP team member hours	17,130
Number of group outreach and education events	585
Estimated number of people reached through group outreach and education events	31,949
Number of individual interactions with, or on behalf of, a Medicare beneficiary	2,962
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$897,497

Minnesota – Minnesota Department of Human Services

Performance measures	Total for 2023
Total number of active SMP team members	22
Total number of SMP team member hours	129
Number of group outreach and education events	94
Estimated number of people reached through group outreach and education events	1,118
Number of individual interactions with, or on behalf of, a Medicare beneficiary	3
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$584,295

Mississippi – AdviseWell, Inc.

Performance measures	Total for 2023
Total number of active SMP team members	29
Total number of SMP team member hours	6,310
Number of group outreach and education events	189
Estimated number of people reached through group outreach and education events	39,368
Number of individual interactions with, or on behalf of, a Medicare beneficiary	236
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$538,619

Missouri – District III Area Agency on Aging

Performance measures	Total for 2023
Total number of active SMP team members	135
Total number of SMP team member hours	5,256
Number of group outreach and education events	1,118
Estimated number of people reached through group outreach and education events	57,761
Number of individual interactions with, or on behalf of, a Medicare beneficiary	392
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$662,347

Montana – Missoula Aging Services

Performance measures	Total for 2023
Total number of active SMP team members	62
Total number of SMP team member hours	4,165
Number of group outreach and education events	326
Estimated number of people reached through group outreach and education events	14,917
Number of individual interactions with, or on behalf of, a Medicare beneficiary	2,090
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$6,860
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$372,231

Nebraska – Nebraska Department of Insurance

Performance measures	Total for 2023
Total number of active SMP team members	147
Total number of SMP team member hours	7,536
Number of group outreach and education events	341
Estimated number of people reached through group outreach and education events	11,833
Number of individual interactions with, or on behalf of, a Medicare beneficiary	10,846
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$370,649

Nevada – Nevada Department of Health and Human Services

Performance measures	Total for 2023
Total number of active SMP team members	102
Total number of SMP team member hours	34,333
Number of group outreach and education events	813
Estimated number of people reached through group outreach and education events	30,202
Number of individual interactions with, or on behalf of, a Medicare beneficiary	7,232
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$1,263
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$393,186

New Hampshire – New Hampshire Department of Health and Human Services

Performance measures	Total for 2023
Total number of active SMP team members	42
Total number of SMP team member hours	5,184
Number of group outreach and education events	171
Estimated number of people reached through group outreach and education events	3,516
Number of individual interactions with, or on behalf of, a Medicare beneficiary	2,338
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$1,151
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$1,151

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$356,408

New Jersey – Jewish Family & Vocational Service of Middlesex County, Inc.

Performance measures	Total for 2023
Total number of active SMP team members	23
Total number of SMP team member hours	4,634
Number of group outreach and education events	216
Estimated number of people reached through group outreach and education events	5,518
Number of individual interactions with, or on behalf of, a Medicare beneficiary	128
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$1,398
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$1,398

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$695,743

New Mexico – New Mexico Aging and Long-Term Services Department

Performance measures	Total for 2023
Total number of active SMP team members	13
Total number of SMP team member hours	2,869
Number of group outreach and education events	226
Estimated number of people reached through group outreach and education events	16,208
Number of individual interactions with, or on behalf of, a Medicare beneficiary	787
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$220
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$220

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$387,607

New York – New York Statewide Senior Action Council, Inc.

Performance measures	Total for 2023
Total number of active SMP team members	86
Total number of SMP team member hours	16,580
Number of group outreach and education events	543
Estimated number of people reached through group outreach and education events	28,596
Number of individual interactions with, or on behalf of, a Medicare beneficiary	2,770
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$505
Expected Medicare recoveries attributable to the project	\$2,667
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$29,887
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$1,408
Total savings attributable to the project	\$33,962

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$1,313,585

North Carolina – North Carolina Department of Insurance

Performance measures	Total for 2023
Total number of active SMP team members	265
Total number of SMP team member hours	18,424
Number of group outreach and education events	866
Estimated number of people reached through group outreach and education events	116,370
Number of individual interactions with, or on behalf of, a Medicare beneficiary	12,729
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$911,803

North Dakota – Minot State University

Performance measures	Total for 2023
Total number of active SMP team members	85
Total number of SMP team member hours	4,145
Number of group outreach and education events	108
Estimated number of people reached through group outreach and education events	3,545
Number of individual interactions with, or on behalf of, a Medicare beneficiary	145
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$285
Expected Medicare recoveries attributable to the project	\$463
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$603
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$1,066

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$294,225

Ohio – Pro Seniors, Inc.

Performance measures	Total for 2023
Total number of active SMP team members	41
Total number of SMP team member hours	9,185
Number of group outreach and education events	470
Estimated number of people reached through group outreach and education events	35,100
Number of individual interactions with, or on behalf of, a Medicare beneficiary	258
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$982,941

Oklahoma – Oklahoma State Insurance Department

Performance measures	Total for 2023
Total number of active SMP team members	28
Total number of SMP team member hours	4,374
Number of group outreach and education events	174
Estimated number of people reached through group outreach and education events	17,112
Number of individual interactions with, or on behalf of, a Medicare beneficiary	1,278
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$517,084

Oregon – Oregon Department of Human Services

Performance measures	Total for 2023
Total number of active SMP team members	112
Total number of SMP team member hours	5,902
Number of group outreach and education events	307
Estimated number of people reached through group outreach and education events	14,243
Number of individual interactions with, or on behalf of, a Medicare beneficiary	4,748
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$552
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$552

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$508,227

Pennsylvania – Center for Advocacy for the Rights and Interests of Elders

Performance measures	Total for 2023
Total number of active SMP team members	34
Total number of SMP team member hours	13,413
Number of group outreach and education events	149
Estimated number of people reached through group outreach and education events	4,446
Number of individual interactions with, or on behalf of, a Medicare beneficiary	132
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$1,820
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$1,170
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$1,170

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$1,049,997

Puerto Rico – Hispanic-American Institute, Inc.

Performance measures	Total for 2023
Total number of active SMP team members	7
Total number of SMP team member hours	3,632
Number of group outreach and education events	62
Estimated number of people reached through group outreach and education events	4,943
Number of individual interactions with, or on behalf of, a Medicare beneficiary	0
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$472,972

Rhode Island – Rhode Island Office of Healthy Aging

Performance measures

Total for 2023

Total number of active SMP team members	44
Total number of SMP team member hours	4,309
Number of group outreach and education events	155
Estimated number of people reached through group outreach and education events	17,027
Number of individual interactions with, or on behalf of, a Medicare beneficiary	3,545
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$295,293

South Carolina – South Carolina Department on Aging

Performance measures	Total for 2023
Total number of active SMP team members	23
Total number of SMP team member hours	8,863
Number of group outreach and education events	453
Estimated number of people reached through group outreach and education events	28,689
Number of individual interactions with, or on behalf of, a Medicare beneficiary	3,625
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$574,029

South Dakota – South Dakota Department of Human Services

Performance measures	Total for 2023
Total number of active SMP team members	29
Total number of SMP team member hours	13,683
Number of group outreach and education events	78
Estimated number of people reached through group outreach and education events	10,780
Number of individual interactions with, or on behalf of, a Medicare beneficiary	1,354
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$313,612

Tennessee – Upper Cumberland Development District

Performance measures	Total for 2023
Total number of active SMP team members	200
Total number of SMP team member hours	10,788
Number of group outreach and education events	721
Estimated number of people reached through group outreach and education events	86,244
Number of individual interactions with, or on behalf of, a Medicare beneficiary	15,892
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$3,000
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$3,000

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$698,603

Texas – Better Business Bureau Educational Foundation

Performance measures	Total for 2023
Total number of active SMP team members	255
Total number of SMP team member hours	21,977
Number of group outreach and education events	1,531
Estimated number of people reached through group outreach and education events	65,301
Number of individual interactions with, or on behalf of, a Medicare beneficiary	5,345
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$1,558,460

U.S. Virgin Islands – Legal Services of the Virgin Islands, Inc.

Performance measures	Total for 2023
Total number of active SMP team members	6
Total number of SMP team member hours	2,245
Number of group outreach and education events	29
Estimated number of people reached through group outreach and education events	2,143
Number of individual interactions with, or on behalf of, a Medicare beneficiary	71
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$114,217

Utah – Utah Department of Human Services

Performance measures	Total for 2023
Total number of active SMP team members	95
Total number of SMP team member hours	9,585
Number of group outreach and education events	804
Estimated number of people reached through group outreach and education events	39,316
Number of individual interactions with, or on behalf of, a Medicare beneficiary	8,183
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$6,813
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$353,623

Vermont – Community of Vermont Elders

Performance measures	Total for 2023
Total number of active SMP team members	10
Total number of SMP team member hours	4,433
Number of group outreach and education events	114
Estimated number of people reached through group outreach and education events	2,438
Number of individual interactions with, or on behalf of, a Medicare beneficiary	75
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$324,941

Virginia – Virginia Association of Area Agencies on Aging

Performance measures	Total for 2023
Total number of active SMP team members	149
Total number of SMP team member hours	16,895
Number of group outreach and education events	508
Estimated number of people reached through group outreach and education events	22,880
Number of individual interactions with, or on behalf of, a Medicare beneficiary	14,238
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$710,162

Washington – Washington State Insurance Commissioner

Performance measures	Total for 2023
Total number of active SMP team members	75
Total number of SMP team member hours	4,822
Number of group outreach and education events	474
Estimated number of people reached through group outreach and education events	15,446
Number of individual interactions with, or on behalf of, a Medicare beneficiary	3,136
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$646,870

West Virginia – West Virginia Bureau of Senior Services

Performance measures	Total for 2023
Total number of active SMP team members	57
Total number of SMP team member hours	5,814
Number of group outreach and education events	528
Estimated number of people reached through group outreach and education events	21,579
Number of individual interactions with, or on behalf of, a Medicare beneficiary	4,230
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$403,122

Wisconsin – Greater Wisconsin Agency on Aging Resources, Inc.

Performance measures	Total for 2023
Total number of active SMP team members	22
Total number of SMP team member hours	6,222
Number of group outreach and education events	99
Estimated number of people reached through group outreach and education events	6,179
Number of individual interactions with, or on behalf of, a Medicare beneficiary	265
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$0
Expected Medicare recoveries attributable to the project	\$0
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$0
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$0

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$652,272

Wyoming – Wyoming Senior Citizens, Inc.

Performance measures	Total for 2023
Total number of active SMP team members	76
Total number of SMP team member hours	7,077
Number of group outreach and education events	48
Estimated number of people reached through group outreach and education events	1,699
Number of individual interactions with, or on behalf of, a Medicare beneficiary	4,048
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	\$5,711
Expected Medicare recoveries attributable to the project	\$4,930
Additional expected Medicare recoveries attributable to the project*	\$0
Expected Medicaid recoveries attributable to the project	\$0
Additional expected Medicaid recoveries attributable to the project*	\$0
Savings to beneficiaries attributable to the project	\$1,741
Other savings attributable to the project (e.g., savings to supplemental insurance)	\$0
Total savings attributable to the project	\$6,671

* Additional expected recoveries are expected recoveries from cases in which the SMP projects were minimally involved, as distinguished from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.

Grant Total: \$300,572

APPENDIX F

Definitions of Performance Measures

Total number of active SMP team members	Individuals who spent any time on the SMP program, including those paid by the SMP program, those paid in kind, and volunteer team members.
Total number of SMP team member hours	Hours contributed by team members while performing SMP work and receiving training to perform SMP work, including time spent by team members paid by the SMP program, team members paid in kind, and volunteer team members.
Number of group outreach and education events	Community outreach events, education activities, and presentations to educate beneficiaries, family members, caregivers, and others about SMP services and the detection of health care fraud, errors, and abuse.
Estimated number of people reached through group outreach and education events	Total estimated number of people reached as a result of SMP group outreach and education activities.
Number of individual interactions with, or on behalf of, a Medicare beneficiary	Individual interactions between SMP team members and beneficiaries, family members, caregivers, or others for the purpose of discussing or gathering information about potential health care fraud, errors, or abuse.
Cost avoidance on behalf of Medicare, Medicaid, beneficiaries, or others	Health care expenditures for which the government, a beneficiary, or other entity (e.g., secondary health insurer or a pharmacy) was relieved of responsibility for payment as a result of the SMP project.
Expected Medicare recoveries attributable to the projects	This amount represents actual and expected Medicare recoveries from criminal actions, settlements, civil judgments, or overpayments that resulted from the referral. This measure applies to the amount of money that was ordered or agreed upon to be returned to Medicare and may not reflect actual collections. Recoveries may also involve cases that include participation by a Medicare contractor or a law enforcement agency. This measure includes recoveries from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.
Additional expected Medicare recoveries attributable to the projects	This amount represents actual and expected Medicare recoveries from criminal actions, settlements, civil judgments, or overpayments that resulted from the referral. This measure applies to the amount of money that was ordered or agreed upon to be returned to Medicare and may not reflect actual collections. Recoveries may also involve cases that include participation by a Medicare contractor or a law enforcement agency. This measure includes recoveries from referrals that validated information in an existing investigation. This measure aims to capture additional recoveries in which the SMP project was minimally involved.

Definitions of Performance Measures (continued)

Expected Medicaid recoveries attributable to the projects	This amount represents actual and expected Medicaid recoveries from criminal actions, settlements, civil judgments, or overpayments that resulted from the referral. This measure applies to the amount of money that was ordered or agreed upon to be returned to Medicaid and may not reflect actual collections. Recoveries may also involve cases that include participation by a Medicaid Fraud Control Unit or a law enforcement agency. This measure includes recoveries from referrals from SMP projects that led to the opening of investigations or from meaningful contributions by SMP projects to existing investigations.
Additional expected Medicaid recoveries attributable to the projects	This amount represents actual and expected Medicaid recoveries from criminal actions, settlements, civil judgments, or overpayments that resulted from the referral. This applies to the amount of money that was ordered or agreed upon to be returned to Medicaid and may not reflect actual collections. Recoveries may also involve cases that include participation by a Medicaid contractor or a law enforcement agency. This measure includes recoveries from referrals that validated information in an existing investigation. This measure aims to capture additional recoveries in which the SMP project was minimally involved.
Savings to beneficiaries attributable to the projects	Money recouped to an individual as a result of the SMP project (e.g., copayments, deductibles, or any other out-of-pocket expenses).
Other savings attributable to the projects (e.g., savings to supplemental insurance)	Money recouped to an entity other than Medicare, Medicaid, or a beneficiary (e.g., a secondary health insurer) as a result of the SMP project.
